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To whom it may concern.

Your Ref: N/A

Our Ref: N/A

Date: 11th March 2012

Re: Legionella Consultancy work.

I have been asked by Mr Alan Hambidge, Director of Empathy Environmental Consultants Limited, to provide a reference regarding the Legionella services delivered to the council.

Over the past five years Mr Hambidge has acted as the councils External Competent Advice for all Legionella issues, his duties encompass the following;

Training:

- Practical on site instruction and training for technical operatives.
- Specific training for Responsible Persons, including regular refresher sessions,
- And general Legionella awareness training for service managers.

Policy, Procedure and Risk Assessments:

- Provision of Legionella risk assessments and re-assessments as and when required,
- And generally advising on all issues relating to the councils policy and procedures for Legionella.

Audit:

- Auditing of the council's Legionella arrangements for its three leisure centres as well as its corporate buildings portfolio.
- Chairing of the quarterly Water Management Group meetings and advising on and monitoring of the Legionella Action Plan.

The council re-news contracts of this nature following close scrutiny and a satisfactory performance over the previous 12 months. In addition to this process, an external audit was undertaken in February 2012 by an independent insurance company. The outcome of the audit demonstrated a very high level of compliance, with the council achieving an overall score of 99%, when measures against the requirements set out in L8 - Approved Code of Practice for Legionella. We were told that this was one of the best scores awarded. As a consequence of this favourable audit, the council has decided to re-new Empathy's contract for a further year.

From a personal point of view I would also like to add my own endorsement of Mr Hambidge and his company. I have known Alan for approximately five years and I have been very impressed by his high level of professionalism, considerable knowledgeable and practical approach to the management of Legionellosis, asbestos and health and safety in the workplace.

For these reasons I would not hesitate to recommend Alan and his company to you, should you be searching for a professional to help you with your Legionella compliance works.

Yours sincerely

Mark Pitt – Estates & Facilities Manager